Quality Policy

Zyxel Communications Corp. (hereafter, "Zyxel") strives to maximize its technological expertise, satisfying customers' needs by providing the highest quality of products and services.

Leading Technology, Excellent Quality, and Customer Satisfaction form the cornerstones of Zyxel's quality policy. We take the following actions to achieve the above:

1) Develop technology-oriented solutions based on a customer-centric mindset, fortifying healthy customer relationships through long-term mutual success and profitability.

2) Develop employee competencies through systematic training programs, ensuring all employees achieve the required quality standards in daily operations.

3) Establish a comprehensive quality management system to ensure our products are of the highest quality across the entire product development cycle.

4) Drive continual business efficiency optimization based on well-defined measurements, best practices, and customer surveys.