

Joy Young Information

Empowering Digital Transformation for SMBs with Zyxel Nebula Solution

Customer at a glance



Customer Name
Joy Young Information



Industry
IT Service



Location
Taichung, Taiwan



Customer Background

Founded in 2006, Joy Young Information specializes in IT services and system integration. Serving government, educational, and corporate clients, the company can adapt to evolving needs with services such as e-Gov, cloud systems, server virtualization, and Information Security Management Systems (ISMS).

The IT service provider has successfully offered cloud-based network services to over 70 corporate clients within six months by adopting Zyxel's cybersecurity firewall and wireless network infrastructure, coupled with the Nebula cloud network management system. The company has been instrumental in guiding various types of small and medium-sized businesses (SMBs) in enhancing their digital capabilities, strengthening operational efficiency, and facilitating digital transformation.

Summary

As the internet has become an indispensable part of modern business operations, SMBs face challenges in coping with cybersecurity issues due to the high costs associated with cybersecurity manpower and management. Additionally, the lack of expertise in network management poses a significant challenge, especially for those looking to establish wireless networks. Zyxel's Nebula cloud networking solution addresses these issues, providing SMBs with centralized control over network security through real-time remote management. Leveraging AWS, Nebula ensures high availability and robust cybersecurity. Joy Young Information employs Zyxel's cloud networking management and cybersecurity services, including antivirus, IDS/IPS, malware prevention, and firewall security, producing monthly threat reports for clients' security improvement guidance. Leveraging Nebula's outstanding features, Joy Young Information aids SMBs in digital transformation. The Nebula cloud platform enhances operational digitization, fortifies network security, and mitigates network threats. Remote IT management, facilitated by Nebula's alert notifications, streamlines network, device, and manpower management for efficient operations.

Challenges

- SMBs struggle with high security manpower costs and management expenses
- Limited expertise hinders SMBs in deploying and managing wireless networks effectively
- SMBs find it challenging to enhance digital capabilities and operational efficiency

Benefits

- Cloud networking management facilitates successful digital transformation, optimizing operations and boosting cybersecurity
- Wireless network advancement through stable WiFi 6 networks, supporting collaborative office environments
- Streamlined operations through simplified network, device, and manpower management, enabling remote IT support and real-time issue resolution

Products used

- Nebula Cloud Networking Solution
- USG FLEX Firewall